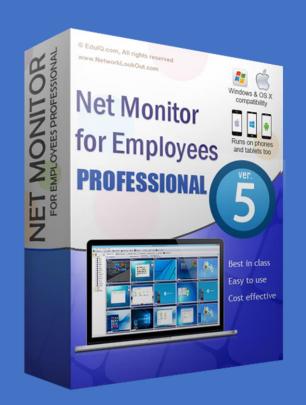
# Net Monitor for Employees Professional



# www.NetworkLookOut.com

# Contents

Contents	1
Introduction	3
What are the major benefits of using this employee monitoring software?	3
Main Features:	4
Install the Application	5
Installing the Net Monitor for Employees Agent	5
Remote Agent Deployment over Active Directory	6
Manual Installation	6
Agent Configuration	7
Remote Installation	8
Installing the Net Monitor for Employees Agent on Terminal Services (RDP) Server	9
Installing Net Monitor for Employees Professional Console	9
Using the Console	11
Adding Remote Computers in the Console	11
Add Computers Manually	12
Scan Network for Installed Agents	14
Add Group of LAN Computers	15
Remote Computers List	16
Monitor Remote Computers	17
Tools and Restrictions	17
Applications and Processes	19
Desktop Recorder	21
Internet Control	22
Advanced Blocking	22
Messaging	23
Desktop Sharing	24
Web Browsing, Application Usage Logging and Key-Logger	25
Page   1	

File Manager - Sending Files, Collecting Files	
Send Files	26
Collect Files	26
Remote Control	
Using Console for Mobile Phone or Tablet	29
Add computers	29
Find computers	29
Manually add computers	
Computer list view	
Action menu	
Remote screens view	
Tools view	
Processes view	
Remote control	35
Find answers on most common questions	
What should I do if I can't see remote screens?	
Why blocking web pages is not working?	
Where recorded AVI files are stored?	
My Antivirus or Antispyware detected your application as dangerous	
How to use the application over the Internet?	
What indicates the "Not authenticated" status?	
Is the license permanent or it expires?	
Can I order using Purchase Order (PO)?	

# Introduction

Net Monitor for Employees lets you see what everyone's doing - without leaving your desk. Monitor the activity of all employees. Plus you can share your screen with your employees PCs, making demos and presentations much easier.

# What are the major benefits of using this employee monitoring software?

- Installation and use of the application is very easy since all of the functions can be accessed with a few mouse clicks.
- You have complete control over what employees are doing.
- This application provides you with a live picture of the employee computer screens.
- You can make the presentation by showing your live screen to students or presenting student screen to others.
- Application allows you to take over the employee computer by controlling its mouse and keyboard.
- The employee computers' screens are represented in the table with a customizable number of rows as thumbnails.
- Schedule employee computers desktop recording to MPEG4 files
- Execute several actions on all employee computers with on click
- Block applications and Internet access
- Log visited web pages
- Log used applications
- ...and much more see feature list and screen-shots

#### Main Features:

- Displaying a live picture of an employee computer.
- You can take control of an employee computer by controlling its mouse and keyboard.
- More employee monitor screens can be displayed in a table.
- Computers can be organized in computer groups (e.g. classrooms)
- An employee monitor screen can be zoomed to an actual size.
- The name of the connected user is displayed.
- Record employee computers screens to MPG4 files.
- Show your desktop to students or show student desktop to students
- Power on/off, restart, hibernate, suspend employee computers
- Log off desktop users
- Lock workstation
- Clear desktop
- Control screen-saver
- Block Internet
- Block applications
- Mute employee computers
- Limit employee computers audio volume level
- Disable printing
- Disable Ctr+Alt+Del
- Blank screen
- Start program on employee computers and see the output
- Open web page on employee computers
- Multi-monitor support
- Control over running processes and applications
- You can lock selected employee computers
- You can display a message on selected employee computers.
- When lower bandwidth is required, the refresh interval can be enlarged.
- Automatic connection to an employee computer is optional.
- Settings for the agent are encrypted and password protected.
- Connection to an employee computer is password protected.
- Access to monitoring the console is password protected. If more users use the same computer, different profiles and access passwords can be set.
- More monitoring consoles can be connected to the same employee computer you can monitor your students from different locations.
- Agent can be remotely installed.
- Fast users switching is supported.
- Multi-session support for Remote Desktop, Terminal Services, Citrix,...
- Console can be used on smart phone or tablet

# Install the Application

The application consists of two modules that must be installed:

- Net Monitor for Employees Professional Console
- Net Monitor for Employees Agent

noose which part of the application yo	u want to install.
Console (administrator, teacher)	
You must install this program on the computers.	computer from where you will monitor the other
Click here to install "Net I	Monitor for Employees Pro Console"
Remote Agent (remote users, studer	
You must install this program on all co students or employees computers).	omputers that you want to monitor (e.g. on
students or employees computers).	et Monitor for Employees Agent"
students or employees computers).	
students or employees computers). Click here to install "No	et Monitor for Employees Agent"

# Installing the Net Monitor for Employees Agent

The "Net Monitor for Employees Agent" must be installed on all remote computers that you want to monitor. To do this, you must have administrative privileges.

### NOTE:

On Windows XP, Windows Vista, Windows Server 2003 or Windows Server 2008 you need to install update from this web page:

### http://support.microsoft.com/kb/971513

Update has to be installed on all computers where agent is installed and is necessarily to successfully block web pages on various web browsers.

Agent can be manually or remotely installed.

Remote agent installation is possible only on NT based operating systems (Windows XP, Windows 2003, Windows 7,8,10) with administrative privileges. Please note that used port will be automatically open only on Windows Firewall. On all other firewalls you will have to open this port by your self. Remote installation can be done on LAN, WLAN or VPN. The remote installation over the Internet is not possible unless you use VPN network.

#### Remote Agent Deployment over Active Directory

MSI package for agent that can be used for remote deployment over Active Directory can be downloaded here:

#### http://networklookout.com/dwn/nmemplpro\_agent.msi

It can be installed like this:

#### msiexec /i nmemplpro\_agent.msi PASSWORD=myAgentPassword /qn

You need to deploy as usual using package **nmemplpro\_agent.msi** and specifying a MSI property

#### PASSWORD=myAgentPassword

The myAgentPassword is the password you want to use.

#### Manual Installation

To manually install an agent please go to remote computer and run the installation program.

In the first installation window click on second option Install "Net Monitor for Employees Agent".

On the end of installation you will have to configure an agent. To do so please read the chapter Agent Configuration.

Agent can be installed in stealth mode (select " Stealth Agent Install " checkbox).

In such way no program group is created, application does not appear in Add/Remove programs and no icon is displayed.

### Agent Configuration

<u>д</u>	Agent Configuration	- 🗆 🗙
Configuration		
Change password Password:		Start Agent
•••••		Stop Agent
Retype password:		
Port:		
4495		
Agent is running.		
Uninstall Agent		
		Ok Cancel

During installation, you need to type the password that protects the configuration and access to the agent. Here, simply select one password and remember it. Note that the default port on which the agent operates is 4495. You can change this port during installation or, later on (Advanced Configuration tab). If you use a firewall, you must open the used port.

### Remote Installation

To start remote agent installations click with right mouse button on computer in a list.

### Object menu will appear:

Remote Control	
Zoom Remote Screen	
Connect	
Disconnect	
Tools	
Properties	
Remove	
Move Up	Ctrl+Up
Move Down	Ctrl+Down
Remote Agent Install / I	Uninstall

### Choose Remote Agent Install / Unistall .

After that this login screen will appear:

og in to remote computer using Windows account with dministrative privileges.	User account:	Administrator
	Password:	•••••
Select All Unselect All		Note: When using user account in a domain please write user account in form: DOMAIN\user
Nick Host Status		

You have to enter the information about the user account on the remote computer that has administrator privileges.

# Installing the Net Monitor for Employees Agent on Terminal Services (RDP) Server

Application can monitor individual TS (RDP) sessions. In this case agent has to be installed on Terminal Services Server using the same procedure as described in previous chapter.

You need to add only server to the monitoring console because sessions will appear automatically.

When adding server to console select "Advanced Options" and choose option "This computer is a terminal server (TS, RDP)":

Construction of the second second	Advanced Options
TCP Port:	
4495	
Connect aut	comatically
Monitor: (all m	onitors) 🔻
Multissesion	terminal (TC DDD) antions
	terminal (TS, RDP) options
<ul> <li>Automatic</li> </ul>	
	uter supports only one session
O This comp	
Contraction of the local division of the loc	uter is a terminal server (TS, RDP)

# Installing Net Monitor for Employees Professional Console

The "Net Monitor for Employees Professional Console" must be installed on one or more computers from which you want to monitor the remote computers.

To do so, you must login to the computer - from where you want to monitor - as the user that uses this computer (or as administrator). Next, install the "Net Monitor for Employees Professional Console". Start the console and type the password that you

Page | 9

want to use for accessing the console. If more users use the same computer, they must all login to the computer using their accounts and set their own password for the console.

# Using the Console

Administrator console is used to monitor employee computers.

# Adding Remote Computers in the Console

To be able to monitor the remote computers, you must first add them to the console. You can add computers in three ways:

- Add computers manually
- Scan network for installed agents
- Add group of LAN computers

Use **File** menu to add computers:

File	Context	Tools	Restrictions	Help
	Add comp	outer		Lu
	Add comp	outer gro	up	-
	Add group	of LAN	computers	
	Scan netw	ork for a	omputers	
	Remote A	gent Inst	all / Uninstall	.
	Manage L	icenses	÷	
	Change Pa	assword.		
	Forget Rer	nember	ed Password	
	Exit			

### Add Computers Manually

Select "Add computer..." from File menu:

The dialog has two tabs:

Basic Options Advanced Options

#### **Basic Options**

Basic Options	Advanced Options	
Remote compute	er (host or IP):	
PC14.LAB		
Nickname:		
Steven's PC		
Agent's passwor	rd:	
•••••		

### Remote computer (host or IP):

Enter the network hostname or the IP of the remote computer. When using DHCP on the local network you must enter the computer name.

#### Nickname:

Enter the name that you want to be displayed to easily identify the remote computer.

#### Agent' password:

In this field, enter the same password used when installing the agent.

#### **Advanced Options**

Basic Options	Advanced Options
TCP Port:	
4495	
<ul> <li>Connect aut</li> </ul>	tomatically
Monitor: (all m	ionitors) 🔻
Multicoscion -	terminal (TS_DDD) options
ALL IN STRATIC CORES	terminal (TS, RDP) options
Automatic	c selection
Automatic	

### **TCP Port:**

In this field, enter the same port used when installing the agent. The default port is 4495.

#### **Connect automatically:**

Mark this checkbox if the remote computer should be automatically connected when the "Net Monitor for Employees Professional Console" starts.

#### Monitor:

Select which monitor will be displayed as thumbnail.

### Multisession - terminal (TS, RDP) options :

Select if your computer is RDP, TS server. This will allow you to see all remote sessions.

### Scan Network for Installed Agents

From (IP): 1		58 .	1		0
To (IP): 1	92 . 16	58 .	1	•	255
Agent password:	•••••				
Agent port:	4495				
Scan					
Hostname	IP	State			
SPARK	192.168.1.100 192.168.1.102	Password of			

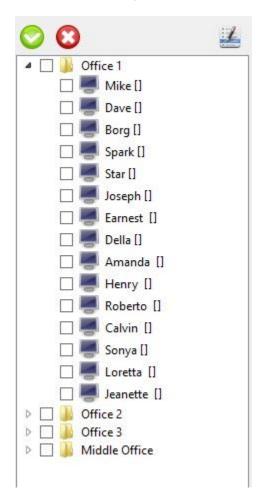
If you already installed agents on remote computers, you can scan the network and add them automatically.

### Add Group of LAN Computers

Se Ado	d Group of LAN Computers ? 🛛 🗙
Show only computers that are not alree	Agent's password:
SPARK	TCP Port:
	4495
	Connect automatically
	Remotely install agent where possible
	Add computers Cancel

You can automatically add computers on your LAN. Agent can be installed remotely if your LAN permits this (e.g. if you are NT DOMAIN Administrator).

# **Remote Computers List**



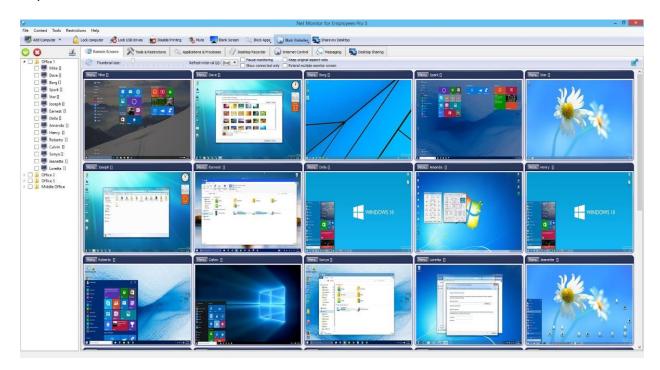
The "Remote Computers List" displays all computers added. The computer icon displays the state of the remote computer. The commands above the remote computer can be easily accessed using the "Object Menu", which can be invoked using a right mouse click.

Computers can be organized in groups - use "Add computer group... "from File menu.

# Monitor Remote Computers

The "**Remote Screens Tab**" displays the screens (as thumbnails) of all remote computers.

There are several configuration options available like thumbnail size, refresh interval, aspect ratio...



# **Tools and Restrictions**

Tools can be used to perform various tasks on remote computers e.g. turn off remote computers, open webpage on remote computers...

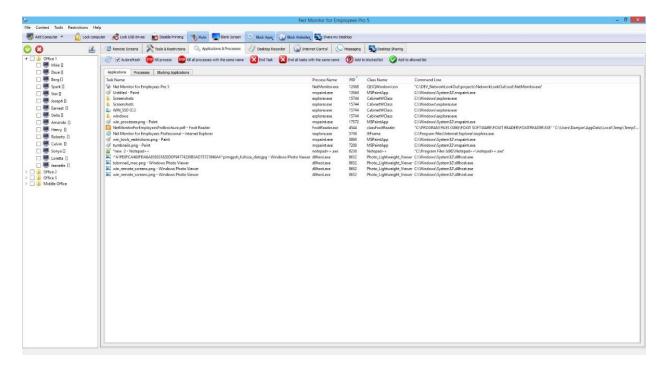
				Net Me	onitor for Employe	es Pro 5					(4) (4)
Context Tools Restrictions Help	Lash 1000 days .	Parable Decision	 	One							
Add Corocker              Lods computer              No              No	Intel Scene ( ) A (	Tools & Restrictions	1.6	todi Wołskieg work wiele ierwale ierwale Deuble Pring de conputer:	antor for Employe		ere Lod corputer Lod corputer State C2+All-Cod	Urida amputer	Sat scenary Ums/a Com/a	Do preserve	Gar deting: Uidaek foreen
Office 3     Middle Office      Id     Middle Office      Id	n command or program r Run as logged user Run as SYSTEM user al output: park [] MD: dir (17:35:2 KIT CODE: 0 ID: 160 utput: olume in drive C	1) has no label. bes is 2017-10- bes is 2017-10- Bes 201 2,02 stime 201 2010	ath an remote computer) ar	a shek cannande					En .		Sant Capy Clou

Some of those actions can be used as restrictions - they are automatically started when remote user logs in:

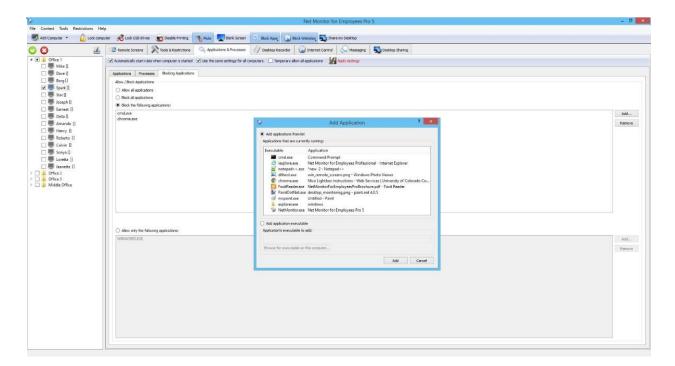
9	Net Monitor for Employees Pro 5	- 6 ×
File Context Tools Restrictions He		
🛃 Add Computer 💌 🙆 Lock com	puter 🦽 Lock USD chives 👔 Disable Printing 🐴 Mule 💂 Blank Screen 🔍 Black Appy 🞧 Black Websiter, 🕵 Share my Desktop	
00	🖉 Remote Screens 🏂 Tooli & Restrictions 🔍 Applications & Processes 🖉 Desktop Recorder 😱 Internet Control 📿 Messaging 🕵 Desktop Sharing	
	Tools 🖗 Restrictions	
Dave ()	Lock computer Enabled	
✓      ✓ Sperk []     ✓     Star []     ✓     Star []     ✓     Joseph []		
Earnest []	Stade USB eines	
Amanda	Double Test Hanager	
Sonya [] Son	Code Printing	
Cffice 2     Gfice 3     Middle Office	Tom Booste Core-Alt-Alter	
	K Inde	
	Stark Streen	
	Set Audo Valuee  Gi brobled  40	

# **Applications and Processes**

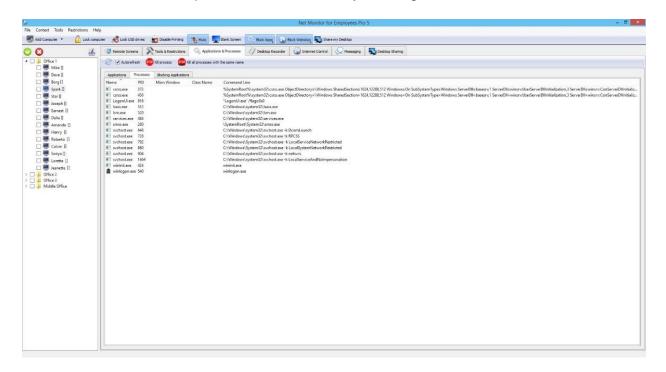
You can see which applications are currently running and stop them if needed. Application can be moved to a blocking list and it will be automatically stopped if user starts it.



Here you can configure which applications will be blocked:



You can also see which processes are currently running and kill them if needed:



# Desktop Recorder

You can record remote users' screens to MPEG4 or JPG files.

Recording can be scheduled or started manually.

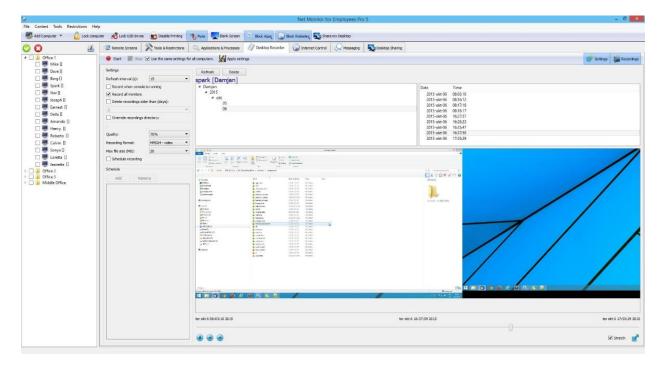
Here you can also play recordings.

Recordings can be optionally stored on a shared folder.

We suggest that you uses hidden share e.g. \\mycomputer\recordingsXYZ\$.

Select this under "Desktop Recorder" - Override recordings directory.

Share must have read/write access for logged user on remote computer - therefore using hidden share is suggested since remote users will not know to access it.



# Internet Control

You can choose which web sites to allow and which to block:

9	Net Monitor for Employees Pro 5	- đ 🗡
File Context Tools Restrictions H		
00	y 🌌 Remote Screens 🕺 Tools & Restrictore 🔍 Applicatore & Processes 🥖 Dektop Recorder 🦓 Internet Contral 💭 Bestop Recorder	
Office 1     Mike []	🖉 Automotically start rules when computer is started 🗌 Use the same settings for all computers. 🗋 Temporary allow all websites 📈 Apply settings	
Dave []	Boding Websites Settings	
🖂 🜉 Borg ()	Alow / Bock Websites	
🛄 👹 Sperk [] 🗍 👹 Star []	Alov al webstes	
🖂 🐺 Joseph []		
🗀 🚟 Earnest []	feedbook.com	Loed
🗌 🖷 Dela II	pogle.com	Save
🗆 🖷 Henry []		
🗋 👹 Roberto 🛙 🗋 🚟 Calvin 🛙		
🖂 🜉 Sonya []	<pre>b Heys txxxxxxx txxxxxxx txxxxxxx txxxxxxx txxxxxx</pre>	
Loretta []		be hndry  to the hold of the form to the hold of the h
> 🗌 🎍 Office 2		
<ul> <li>Office 3</li> <li>Middle Office</li> </ul>	Rock sites that contain those words:	
	divite	A Load
	aritile aritiles	Seve
	205	
	astrile astrilez	
	assholes	
	asswipe	
		~
	Allow only the following websites:	
		Save
	II'	1

# Advanced Blocking

If option "Use Advanced Blocking" is selected, network blocking is done on a system kernel level that is independent on web browser.

When using this option to allow specific web sites, you may need to allow also other sites from where original site is loading resources - e.g. images.

# Messaging

You can send a message or questions to remote computers:

	puter 🔏 Lod USB dhves 🍙 Dodde Phinting 🐴 Nulle 💂 Ellerik Soreen 🔍 Block Apog 🞧 Block Webline, 🕎 Bare my Destado	
1	🖉 Remote Screens 🕺 Taols & Restrictions 🖄 Applications & Processes 🥖 Desktop Recorder 🕼 Desktop Streenet Control 💭 Mensaging 🔩 Desktop Streenet	
Office 1 Mike []	Shee Hessage	
Dave ()	Message history:	Perform this action when
Borg ()	Are you game work on Sunday? Compose new message Remove from history	showing message:
Spark []	Message text:	
Star [] Joseph []	Are you game work on Sunday?	Lock remote computers
Earnest []		Prevent closing message v
Della []		Maximize message window
Amanda []		<ul> <li>Allow saving message</li> <li>Request answer on quest</li> </ul>
Henry []		<ul> <li>Request answer on quest</li> </ul>
Roberto [] Calvin []		
Sonya []		
Loretta []		
Jeanette []		
Iffice 2 Iffice 3		
Aiddle Office		
		Show message
	Xeee	tide message
	Sender Time Answer Ouestion	
	artice inne Anove Geboon 1 spark (Dania) 175322 NO: Are you gae wark on Sunday?	
	1 spare (banglan) in 2452 . Not: Are you gene work on sundary:	

# Desktop Sharing

You can share your screen or remote screen to others.

Remote control can be enabled so remote users can control shared screen when needed:

🛃 🖉 Remote Screens 🛛 🎇 Tools & Restrictions 🔍 Applications & Processe	s 🖉 Desktop Recorder 🕥 Internet Control 📿 Messaging 🌄 Desktop Sharing	
Aphretion      Aphretion	Image: Control in the control in th	

# Web Browsing, Application Usage Logging and Key-Logger

Here you can see which web pages were opened by the users and which applications user was using the most. There are several reports available e.g. top web sites, details, key-logger shows keystrokes in each application...

You can also filter report by computer, user, time range...

Report can be exported to a file.

1	📽 Remote Screens   🛠 Tools & Restrictions   🔍 Applicati	tons & Processes 🛛 🖉 Desktop Recorder 🔋 🍛 Internet Control 🔋 💭 Messaging 🕴 🕵 Deskt	sp Sharing 🔥 Reporting
4C	2 Time range: Today • From: 10.7.2016 0:00	· v To: 11.7.2016.0:00 v <sup>13</sup> . Export	
ac2 RTUAL1 ark [Damjan] 12008a Session #1 [Administrat Session #2 [Mike] (SPARK)	Filter Computer: Ulier: Ulier: (a)  Completen:		
	62 SPARK Damjan In Foreground 10-jul-2016	10.15/26 CHROME Progeot 308 :: www.Avto.net :: - Google Chrome 10.15/27 CHROME www.Avto.net: Največja ponudba Peugeot - Google Chrome	http://www.arc.nt/.4dv/atail.ag/itics119219464diajbay=Prugest12010812/9Penium1201.6/3019/%20/1F-9822120POL http://www.arc.nt/.4dv/sulta.ag/branka=Prugest8model=3088.modelD=86ja=8aranka2=8mode2=86ja2=8aranka3=8mode3=86ja http://www.arc.nt/.4dv/aulta.ag/branka=Prugest8mode1=3088modelD=86ja=8aranka2=8mode2=86ja2=8aranka3=8mode3=86ja
	64 SPARK Damjan In Foreground 10-jul-2016	10.15:36 CHROME Peugeot 305 :: www.Avto.net :: - Google Chrome	Mtp://www.adv.net/Adv/detailu.op/ids.110/11484.displays.Peogent%2088%20Permiam%2016/2010%20/11-88E2%20POL http://www.adv.net/Adv/detailu.ag/Ids/110/11484.displays.Peogent%2088%20Permiam%2016/2011-68E2%20POL
	a second and a second a second s		http://www.sct.net/Ads/results.asp?tnamka=Peugest&model-200&modelD=&tip=&znamka2=&model2=&tip2=&znamka3=&model2=&tip3=& http://www.sct.net/Ads/results.asp?tnamka=Peugest&model300&modelD=&tip=&tip=&znamka2=&model2=&tip2=&znamka3=&model3=&tip3=&
	69 SPARK Damjan Closed 10-jul-2016	10:16:03 CHROME Peugeot 308 :: www.Avto.net :: - Google Chrome	http://www.ach.ont/Adv/delia.japifia=1100011988/apilyap-Peogent5300816/2019/12/01/75/2017/12/02/12/02/02 http://www.ach.ont/Adv/deliali.aspifia=110601586/apilyap-Peogent3303085/201.56/2019/2017/12/04/crive http://www.ach.ont/Adv/entils.aspirametry-Peogent3303085/201.56/2019/2017/12/04/crive
	71 SPARK Damjan Closed 10-jul-2016	10.16:09 CHROME www.Avto.net: Največja ponudba Peugeot - Google Chrome	http://www.arto.net/doi/resulta.sop?tnamkas?exugest&model3=8058-066102-8059-80zamka2=80model2=80592=80zamka3=80model3=80592=8 http://www.arto.net/doi/detail.acpite11043338dultsplay=Peogeet%2088/52016%2010%207176200pontium
			http://www.axto.net/Adv/details.acp?ids.110433368.display=Progent%20169%2016%2016%2016%20076%20076%20076%20076 http://www.axto.net/Adv/details.acp?ids/110433368.display=Progent%20308%2016%2016%20176%20076%20076%20076%20076
	and the second se		http://www.art.or.et/Adv/dealls.asp?id=110433368.display=Peugent%33308%201.6%2316%230%7%230%7%230%27%27%27%20% https://www.art.oss/?partnerz.extonet#utm_mediumz.etfisite&utm_cources.exto.net@utm_compagmz.classified&utm_contentz.textInix-objectiteve
	78 SPARK Damjan Closed 10-jul-2016	10:19:10 CHROME Brez naslova – Google Chrome	http://www.cafus.ii/partners.artonetFidum_medium=affiliateBuitm_sources.arto.netBuitm_campaign=classifieBuitm_content=testink=objective http://www.cafus.ii/partner=artonetFidum_medium=affiliateBuitm_source=arto.netBuitm_campaign=classifieBuitm_content=testink=objective
	80 SPARK Damjan In Foreground 10-jul-2016	10.19-20 CHROME Peugeot 308 :: www.Avto.net :: - Google Chrome	http://www.orfs.si/Jpater=rootsf4mr.ved/um=Hillet&Um_source=achone&Um_scenpaga=classRe&Um_content=teslink-objective http://www.arfs.ord/Adv.detail.usp/hile111043366.diplays-Peogeet130309152017.61201071201716250pmIum Http://www.arfs.orf/Advetails.oglike11143866.diplays-Peogeet130309152017.61201091200716250pmIum

# File Manager - Sending Files, Collecting Files

## Send Files

Here you can send files to selected employee computers. Multiple files can be selected.

There is also an option to automatically start / open sent files on employee computer.

If file already exists you can choose to overwrite it.

0 🔟	🐨 Remote Screens 🙊 Tools & Restrictions 🧠 Applications & Processes 🥖 Desktop Recorder 😡 Internet Control 💭 Messaging 👼	Desktop Sharing	📥 Reporting 👘 File Manager			
bog           TIST 000           TIST 001           TIST 002           TIST 003           TIST 004           TIST 004           TIST 005           TIST 006           maclical	Sead File Set Jointees Set Jointees Set Jointees Set Jointees Dominate Dom		Cursors debug dagerum dagerum dagerum dagerum dagerum dagerum dagerum debug dagerum dageru	Size Type File Folder 7 XB will file File Folder 7 XB will file File Folder 7 XB to File Folder 2 2 XB LOS File 4 XB LOS File File Folder File Folder	Date Modified 16.07,2016 13.47 23.12,2016 12.04 16.07,2016 13.47 24.12,2016 12.04 16.07,2016 13.47 24.12,2016 12.04 25.11,2016 12.04 25.12,2016 12.04 25.12,2016 12.04 25.12,2016 12.04 25.12,2016 12.04 25.12,2016 12.04 25.12,2016 12.04 25.12,2016 12.04 25.12,2016 13.04 25.12,2016 13.0	
	Send Fire         Data Selection         Class All           File         Target Directory         Overwrite         Run           C:_Windews/DNetXLog         DirStr0PI/Y         No         No           C:_Windews/DirectXlog         IDSIStr0PI/Y         No         No					

## **Collect Files**

Here you can collect files from employee computers. Files will be copied to selected target folder on computer with the console.

Multiple files can be collected - you need to type them in filed "File(s) to collect". Files must be separated with ";" for console running on Windows or by ":" for console running on other operating systems.

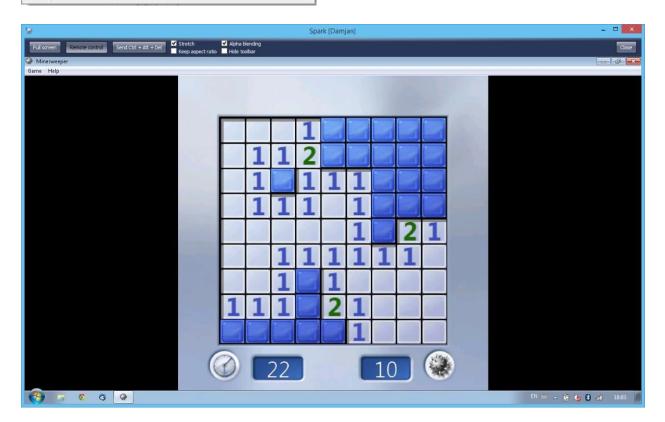
Files from different computers can be copied to different folders based on computer name, user name or time.

Net Monitor for Employees Pro 5.3.0 File Context Tools Restrictions Help				- 0 ×
	ter		-	Open selected collected Rie(p) Open destination fielder
	Convertise from remote computer after collecting  Local electration fielder:      Charactingume/character/files      Ourwrite destruction(files of they already exists      Convertise destruction files of they already exists      Convertise destruction files of they already exists      Convertise destruction files of they already exists      Convertise destruction for all one-upper name      Convertise destruction for annee      Convertise for all one-name      Convertise for all one-name      Convertise destruction for annee      Convertise for all one-name      Convertise for all one-name      Convertise for all one-name      Convertise for all one-name      Convertise one-name	Browse		
	Collect File			

# **Remote Control**

Remote control can be started from object menu or from menu on specific remote computer screen:

Remote Control	
Zoom Remote Screen	
Connect	
Disconnect	
Tools	,
Properties	
Remove	
Move Up	Ctrl+Up
Move Down	Ctrl+Down



# Using Console for Mobile Phone or Tablet

Console can be downloaded on appropriate application store:

http://networklookout.com/downloads.htm

Mobile console version operates very similar as desktop version.

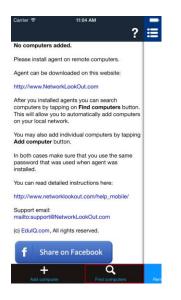
## Add computers

Before monitoring you need to add computers that you want to monitor.

#### Find computers

Find and add PCs where agent is installed

Open the console on your smartphone or tablet and click on "Find computers ":



On the next screen enter the agent's password that you choose in previous step when installing an agent.

Tap on "Scan computers" button and wait few seconds that network PCs are discovered. If nothing is discovered please check your WiFi connection and tap on "Scan computers" again.

Please note that you can scan PCs only on your local network. If they are not discovered then you will need to add them manually (described in next chapter).

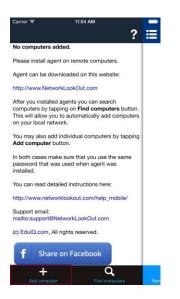
Page | 29

If they are discovered you can select which to add and then tap on "Add computers ".



#### Manually add computers

If PCs in previous step are on different network or were not automatically discovered you can add them manually by tapping on "Add computer ":



On the next screen fill all required fields. Under Remote computer filed type IP or DNS host name of the network PC. Enter the agent's password that you choose in first step when installing an agent.

When everything is filled correctly tap on Done.



## Computer list view

All added PCs will appear in a list. You can select one computer by tapping it. If you want to select more computers you can use checkboxes. Computer list can be hidden by tapping on menu icon.



### Action menu

Action menu can be used to invoke some specific actions on selected network computers. You can show the menu by tapping on Menu or by tap & hold on specific computer in a list.



### Remote screens view

Remote computer screens can be viewed using Remote screens view. On smartphones you will need to hide Computer list view first.



Configuration menu can be displayed / hided by tapping a gear icon in upper right corner:



### Tools view

A several useful actions can be performed on remote computers. Before executing those actions make sure that you select desired computers in Computer list view .



You can also start a program on remote computers – click on Start program tab:

Carrier 🗢	2:07 PM	-
≡		-11
System actions	Start program	Open webpage
Start program		
Full path to exe file time	on remote comput	er:
Run as administrat	or	
Run		
Shell output:		
Clear Copy		_
Office 1 [Da	umjan]	
CMD: time () EXIT CODE: ) PID: 9676	4:07:15)	
Output:		
The current Enter the ne	time is: 14 w time:	:07:15,94
Ð	*	
Remote screens		Processes

### Processes view

You can see which processes and applications are running on remote computer. Processes list is displayed for highlighted computer in Computer list view .

Processes list contain also checkboxes that can be selected to perform actions on a group of selected processes or applications.

Process action menu can be displayed by using tap & hold on a specific process of by sliding left on a specific process.

This menu allows you to close the application or kill the process.



Additional process actions can be performed using Stop menu by tapping upper right corner stop icon.

Actions Kill process by name and Stop applications by name can be performed also on all selected computers simultaneously.



# Remote control

You can also remotely control computers (mouse & keyboard). Chose action Remote control from action menu:

Carrier 🗢	2:09 PM		-
1	Menu 🙀	?	≣
	Remote control		Office
Q	Zoom		
	Connect		
<b>—</b> ‡	Disconnect		
0	Power on		
0	Power off		
0	Reboot		Office
۷	Stand by		e.
0	Hibernate		8
6	Log off		a - 9
0	Lock workstation		
	Lock computer		•
<u></u>	Unlock computer		
(MAN)	computer i mo computer a		Rem

On the displayed remote view you can control mouse by dragging displayed on screen mouse.

You can tap specific mouse buttons.

You can also display a keyboard or display object menu where additional options are available (e.g. you can choose which monitor to control on multi-monitor systems).

S				
Internet Internet Explorer	😰 Set Program Access and Defaults			
E-mail	🐝 Windows Catalog			
Outlook Express	🕙 Windows Update			
MSN	m Accessories			
- PSA	Carnes Games	,		
Windows Media Playe	m Oracle VM VirtualBox Guest Additions	,		
	i Startup	,		
Windows Messenger	🟉 Internet Explorer			
	MSN			
Tour Windows XP	Outlook Express			
Files and Settings Tra	🔁 Remote Assistance			
S Wizard	Windows Media Player			
Command Prompt	🔏 Windows Messenger			
	Windows Movie Maker			
All Pregrams	m AdminZilla Network Administrator			
	🛃 Log Off 🛛 👩 Turn Off Compute			
start	🥵 Phone - Wind 🔧 Automatic Upo			

# Find answers on most common questions

# What should I do if I can't see remote screens?

The problem is usually caused by firewall or antivirus software. Windows automatically installs and enables firewall. Make sure that port TCP 4495 is open on remote computer's firewall.

You can try to temporary disable a firewall on remote computer to see if this solves the connectivity problem.

You can read more about enabling ports on Windows Firewall here:

http://windows.microsoft.com/en-us/windows/understanding-firewallsettings#1TC=windows-7

Note that you may have more firewalls installed. Some antivirus programs automatically install the firewall. In this case you have to open port on all firewalls.

Page | 36

If you are still facing problems try to use IP instead of hostname when adding computer to the console.

# Why blocking web pages is not working?

On Windows XP, Windows Vista, Windows Server 2003 or Windows Server 2008 you need to install update from this web page:

http://support.microsoft.com/kb/971513

Update has to be installed on all computers where agent is installed and is necessarily to successfully block web pages on various web browsers.

## Where recorded AVI files are stored?

AVI files are located on remote computer in \dr subfolder where agent is installed. Network share for this folder can be created to play those files remotely.

## My Antivirus or Antispyware detected your application as dangerous.

When our application become more popular, a lot of antispyware and antivirus programs started to recognize it as dangerous.

Our application does not open any secret doors or anything similar - it just allows you to monitor other computers and this is enough for antivirus and antispyware production companies to flag it as dangerous.

The only way to avoid this is to put the application on exclusion list.

### How to use the application over the Internet?

Setup is highly dependent on your network configuration.

If your remote computers have global IP then you can just open used TCP port 4495 on all firewalls and start using the application.

If your remote computers are behind the router, then you will need to configure router also (port forwarding, virtual server NAT,... - depends on your network architecture).

Agent acts as TCP server. You need to create a new virtual server on your router. Every user needs separate virtual server on different port. All those ports have to be forwarded to different local IP and to port 4495.

When this is done you have to add computers to the console. Here you use your global IP or hostname for all computers, but you use different port that is equal to your forwarded port.

If you don't have a static IP you can use some free dynamic DNS service like

#### www.no-ip.com

where you will receive a domain e.g.

#### your\_name.no-ip.biz

that can be used instead of IP.

A program from www.no-ip.com will automatically update a DNS when your IP is changed.

The other more simple solution is to use VPN.

Using VPN will solve all problems regarding NAT and dynamic/local IP addresses, since your network will look like a local network even when used over the internet. With Windows XP Professional VPN server is already included.

### What indicates the "Not authenticated" status?

The "Not authenticated" status indicates that the password entered during agent installation is not the same as password used when adding the computer in the console.

We suggest that you choose Properties in the console (for specific computer - click right mouse button) and enter the password again.

You can also check the agent's passwords by opening agent configuration utility using your password.

If you forgot your agent's password, please uninstall agent using our installation package and install it again.

Sometimes problem appear because of console's configuration file corruption. In such case you will have to delete the following folder (and add computers again):

### {folder where application is installed}\users

or (on Windows Vista / Windows 7, 8, 10):

### C:\ProgramData\Net Monitor for Employees Pro\users

### Is the license permanent or it expires?

License is permanent. It never expires. You don't need to renew the license.

## Can I order using Purchase Order (PO)?

Yes, we accept Purchase Orders. Please send us a message where you mention the number of licenses you want to purchase, and we will send you detailed information on how to send a PO.